

## FEATURE LIST

- ☎ Call Forward
  - Always
  - Busy
  - No Answer
- ☎ Call Transfer
  - Blind,
  - Semi-attended
  - Attended
  - Transfer to voicemail
- ☎ Phone-based 3-way conference
- ☎ Intercom
- ☎ Auto-answer
- ☎ Mute
- ☎ Hold
- ☎ Music on Hold
  - System
  - Custom
  - Location-based
  - ACD
- ☎ Caller-ID
- ☎ Call-waiting indicator
- ☎ Redial
- ☎ Auto-redial
- ☎ Last Call Return
- ☎ Call History
  - Dialed
  - Received
  - Missed
  - Forwarded
  - All
- ☎ Anonymous calling
- ☎ Anonymous call-rejection
- ☎ Hotline
- ☎ DND
- ☎ Phonebook & Company Directory
- ☎ Business class Voicemail
- ☎ Message Indication, Message Summary
- ☎ Group voicemail
- ☎ Busy Lamp Field (BLF),
  - DSS/BLF using phone
  - Call Status using portal
- ☎ Paging
  - Overhead
  - Through the phones (multicast)
- ☎ Headset
  - Wireless (lifter optional)
  - Wired (lifter optional)
- ☎ Ringtone selection
- ☎ Wallpaper, Screen saver
- ☎ Directed Call Pickup
- ☎ Call Park/Pickup, System Hold
- ☎ Attendant-based Corporate Directory
  - Dial-by-name,
  - Dial-by-number
- ☎ Auto-attendant (IVR)
  - Multi level menus
  - Priority-based menu
  - Scheduling – Day/Night/Holiday
- ☎ Conference bridge (Ad-hoc multiparty conference)
  - 10 party audio bridge with pin
- ☎ Call Twinning

## FEATURE LIST

- ☎ Hot Desking
- ☎ Hunt groups (Team)
  - User identity collection
  - Schedule-based hunting
  - MOH & group voicemail
- ☎ Traditional Fax – T.38 faxing using DTA
- ☎ Cloud Fax
  - Inbound/Outbound
  - Local/Toll-free
  - Pdf, tiff, doc[x], xls[x], txt, rtf, html, jpg, png
  - Group faxing
- ☎ Advanced Call Routing
  - Sequential & Simultaneous ringing
  - Schedule-based routing
- ☎ Find Me Follow Me (User Status)
  - Hunting, Sim-ring
  - Phone, portal, mobile access
- ☎ Unified Messaging
  - Voicemail, fax, call recordings
  - Phone, portal, mobile access
  - Cloud storage
- ☎ Centralized administration
  - Little to no learning curve
  - Multi-level user access
  - System/tenant/user extension permissions
  - Consolidated device status & management
  - Point & click configuration
  - Call detail reports
  - Unified billing
- ☎ Call Center (Advanced Call Distribution)
  - Carrier class performance & reliability
  - Multi-location staffing
  - Multi-tier queue support
  - Caller-ID customization
  - Custom MOH, Chime
  - Caller position announcement
  - DSS-based login/logout
  - Agent portal
  - Admin portal
  - Monitor, whisper, barge, conference
  - Real-time dashboard
  - Real-time agent & call status
  - Comprehensive reports
  - Daily, weekly, monthly reports
- ☎ Crexendo Mobile
  - iOS & Andriod
  - Customizable DID and outbound caller-id
  - Visual voicemail, call back
  - Status management
  - One-touch-forward
  - SILK, iLBC, PCMU codecs
- ☎ Crexendo as your carrier
  - Registered CLEC
  - Local numbers across all 50 US States & Canada
  - Toll-free numbers
  - Virtual numbers
  - Enhanced 911 (E-911)
  - National Directory Listing
  - Unlimited local & long-distance calling
  - International calling